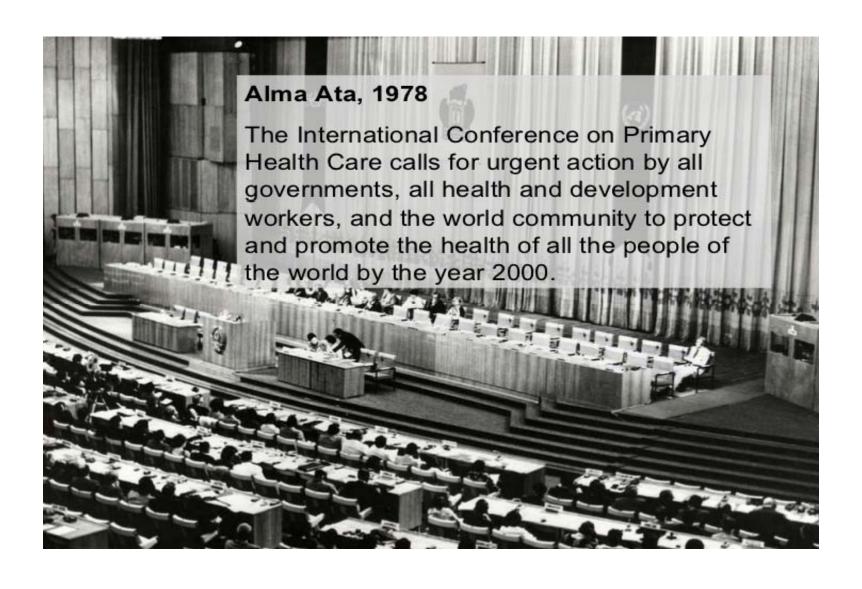


RMSCL- Central Procurement Agency "Enhancing Access to Essential Medicines"



Dr. Kalpana Vyas AGM-Logistics RMSCL

Declaration of Alma Ata (Conference on Primary Healthcare, 1978)



Universal Health Coverage

UHC is firmly based on the WHO constitution of 1948 declaring health a fundamental human right and on the Health for All agenda set by the Alma Ata declaration in 1978.

World Health Assembly Resolution 58.33, 2005:

Urged countries to develop health financing systems to:

- ✓ Ensure all people have access to needed services
- ✓ Without the risk of financial ruin linked to paying for care



Defined this as achieving Universal Coverage: coverage with health services; with financial risk protection; for all

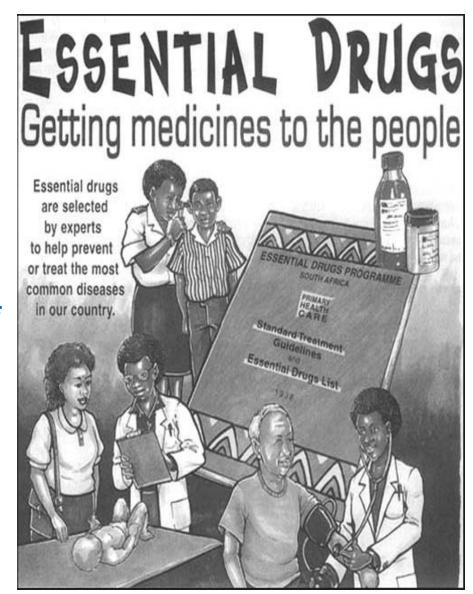
Tenets of UHC

- Prioritize the poor and vulnerable sections of society
- Increase financial risk protection through reliance on public funding
- Reduce, out of pocket expenditure at the point of service
- > Increasing efficiency of health systems

Essential medicines



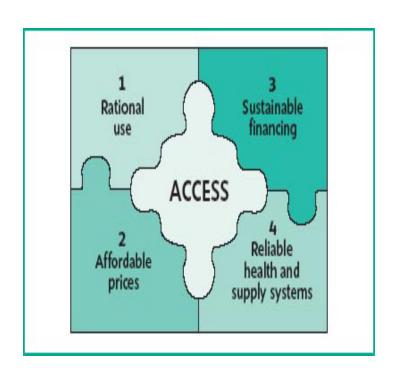
- Essential medicines are those that satisfy the priority health care needs of the population.
- They are selected with due regard to public health relevance, evidence on efficacy and safety, and comparative cost-effectiveness.
- Essential medicines are intended to be available within the context of functioning health systems at all times in adequate amounts, in the appropriate dosage forms, with assured quality and adequate information, and at a price the individual and the community can afford.



KEY FACTORS INFLUENCING ACCESS TO ESSENTIAL MEDICINES



In addition to general problems of health systems performance, four medicines-specific factors have to be in place to ensure that medicines are accessible to people whenever and wherever they are needed -



- •Rational medicines selection processes should be in use, based on national or local essential drugs lists and treatment guidelines;
- <u>Prices should be at levels affordable</u> by governments, health care providers and consumers;
- •Fair and sustainable financing for the medicines component of health care should be ensured through adequate funding levels and equitable prepayment mechanisms, such as government revenues or social health insurance, to ensure that poor people do not face proportionally higher costs than the better off; and
- <u>Finally, reliable health and supply systems</u> need to be in place, incorporating an efficient and locally-appropriate mix of public and private service providers.

Failure in any one of the above processes jeopardizes people's access to medicines

Some alarming facts



Issue of access to essential medicines is a big challenge being faced by our country –

- 65% of the Indian population lacks regular access to essential medicines. (39 percent of the world's population without access to medicines lives in India)
- The expenditure on health is the second most common cause for rural indebtedness
- Over 23% of the sick don't seek treatment because they are not having enough money to spend.
- Expenditure on medicines constitutes about 70% of the total health care cost.
- Over 40% of hospitalized patients have to borrow money or sell their assets to get themselves treated.
- As a result of single hospitalization 24% of people fall below poverty line in India.



Govt. Expenditure on Health

- The situation in India is exacerbated by the lack of public spending on health care and the resultant financial burden individuals must bear to pay for care.
- The government of India spends around 1% of GDP on health, among the lowest levels of public spending in the world (Kumar et al. 2011). (That figure has not changed significantly with government spending on health care rising to 1.3 percent of GDP according to the Economic Survey of India 2015-16.)
- In the absence of robust public spending, individuals have had to fill the gap with private expenditures accounting for some 78 percent of health spending (Kumar et al. 2011)



Access to medicines: still elusive to a large segment of India's population

Despite India being referred to as "pharmacy of the global south" access to medicines is still elusive

Position of India Pharmaceutical Industry

In terms of volume - 3rd
In terms of value - 14th
In terms of generic production - 4th
In terms of export value - 17th

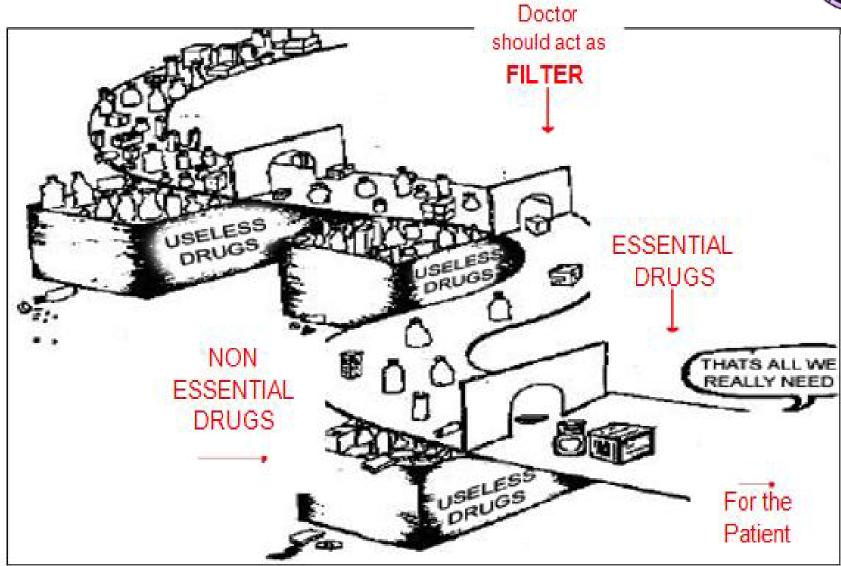


Key Barriers to Access to Medicines

- 1. Gross inadequacy of government spending on healthcare
- 2. Inefficient procurement systems
- 3. Inefficient medicine distribution mechanism
- 4. Unaffordable market prices
- 5. Irrational prescription and use of medicines
- 6. Tilt of market mainly towards branded drugs

Promotion of Non essential drugs





Implications of Unethical Promotion and Irrational Use of Drugs: THE SUFFERING

- 1. MEDICINES BECOME UNAFFORDABLE
- 2. INAPPROPRIATE MEDICATION
- 3. RISK OF ADVERSE EFFECTS
- 4. RISK OF ANTIMICROBIAL RESISTANCE
- 5. TRANSMISSION OF DISEASES THROUGH UNSAFE INJECTIONS
- 6. DRAIN ON FOREIGN EXCHANGE

SOLUTION???



LOW COST GENERIC DRUGS

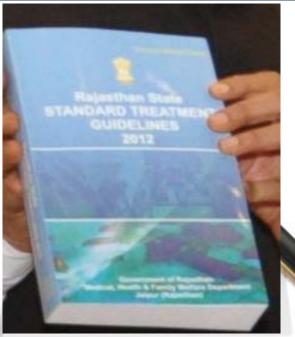
Quality drugs at affordable prices.



ESSENTIAL DRUGS LIST (EDL)



STANDARD TREATMENT GUIDELINES (STG)







In Rajasthan, the journey towards "Enhancing Access to Essential Medicines" was started in year 2006 by making them available at cheaper prices through opening of —

- Medicine Stores operated by Co-operative department
- Life Line Drug Stores run by Medical Relief Society

- District Collectors tried at their own level to create the awareness among the masses to go for generic drugs. Uniform success was not noticed across the state. Sustenance of the supplies and sale at right prices was an issue.
- In 2010 Jan Aushadhi centres were opened to ensure supplies at the hospitals but they could not succeed and nonavailability of drugs led to doctors, not prescribing it any more.
- So "Mission Generic drugs" faced a major setback.
- Doctors/pharmacy shops/company reps were all hands in gloves to make it non-functional.

In all, Generic drugs faced resistance

How to ensure generic drugs for all???.

Ensuring Availability of FREE GENERIC MEDICINES



CHALLENGE was really big and impossible



- 342,239 Sq. Km area
- 70 million population
- 33 Districts/249blocks
- Approx. 17648 institutions

Way out – To purchase drugs by Generic name & Take price advantage of "Economies of Scale"



- Budget announcement for year 2011-12 talked of "Free Medicine Scheme" for all.
- Formalities were completed and the RMSCL was incorporated under the companies Act of 1956 as fully owned and managed enterprise of the state Govt on 4th May 2011.
- Certificate of Commencement of Business obtained on 13thJune, 2011.
- Mukhyamantri Nishulk Dava Yojana was rolled out across the State on 2nd October, 2011.
- Political willingness towards generic drugs continued in the state even after the change of the government – budget allocation has been sustained.

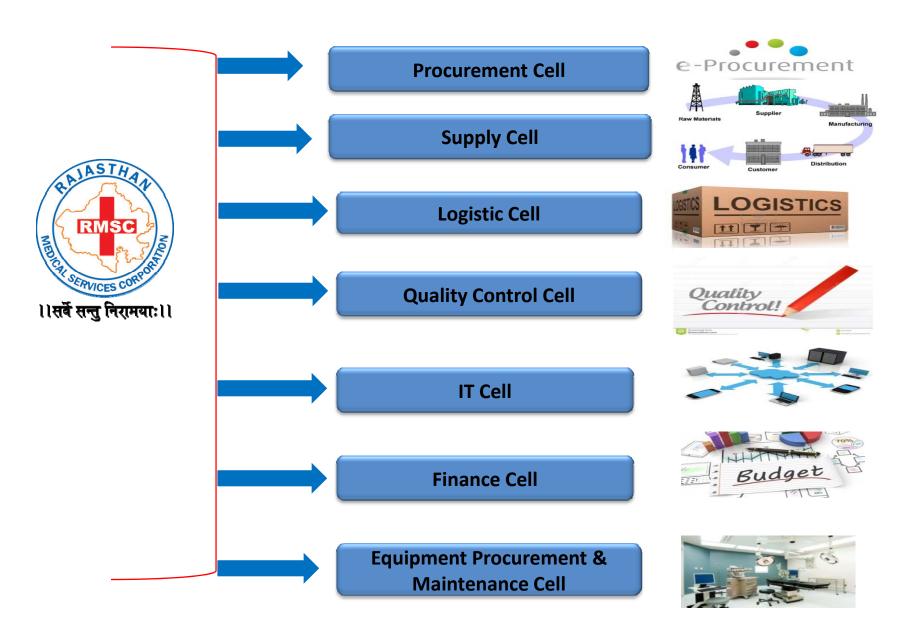


Earlier Scenario – Pre MNDY

- ❖ Earlier the Stores Purchase Organization under the Medical and Health Directorate was doing the Rate Contract for Medicines, consumables, equipments and instruments. Out of these, the Rate Contracts of very few items use to get finalized.
- ❖ Facility of procurement was decentralized and the purchase orders were given by various Department Heads and purchase officers (PMO/CMHO/CHC incharge etc)
- Due to lengthy processes in the Rate Contracts, more time, efforts and money were spent as there was no standard procedure for procurement. Lack of transparency in procurement and payments.
- ❖ The **facility of logistics and distribution was not inbuilt** in the system.
- ❖ There was a need for computerized inventory management and setting up of Quality Control System.
- There were gaps in the system in assessing the medicine requirement.
- **t** Lack of **clearly defined criteria for selection of vendors** .
- **❖** Lack of accountability at various levels of supply chain Management.

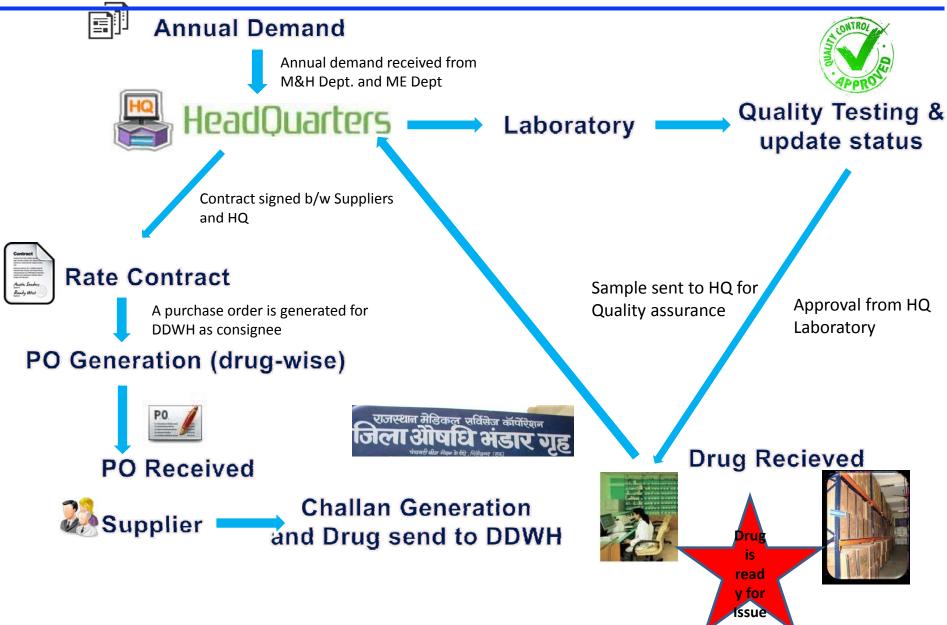
RMSC - Autonomous Centralized Procurement Agency

RAJASTHAN MEDICAL SERVICES CORPORATION - MAY 2011



RMSC Work Flow





Work Flow(cont'd)





34 District Drug Warehouses 6 Medical College Drug Warehouses

Manpower at DDW/MCDW

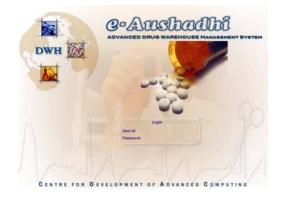
Officer in-charge-DDW
2 Pharmacists
2-3 Informatics Assistants
Helpers – need based
Security person – need based

Receive after approval

DH
SDH
CHC
PHC
Medical College others

Drug distribution
Centre
Drugs distributed to patients

Final Consumption by Patient



Essential Medicines List Provision of Drugs/Surgical and Sutures

Category of Healthcare	Numbers based on level of care			
Institutions	Medicines	Surgical Items	Sutures	Total
Medical College Hospitals	605	146	77	828
District / Sub-dist / Satellite Hospitals	525	141	37	703
CHCs CHCs	446	110	11	567
PHCs/Dispensaries	242	72	2	316
Sub Centers	33	10	0	43 ₂₁

Institutions of M&H and ME Dept. covered under MNDY

S. No	Type of Institutions	No. of Institutions
1	Medical College Hospitals	28
2	District hospitals	
3	Satellite Hospitals	60
4	Sub-Divisional Hospitals	
5	CHCs	571
6	PHCs	2211
7	UPHCs +Dispensaries	245
8	Sub Centers	14408
9	MCWC	118
10	Mobile surgical units	7

NHM Procurement

Due to procurement through RMSC, the budget utilization from PIP on various drugs/sanitary napkins/ sutures /Asha kit and Equipments for different activities and projects has been encouraging.



Approximately 17648 institutions in total

Other Institutions/NGOs/Trusts Benefitted



S.N	Type of Institutions	S. N	Type of Institutions	
	Law enforcement agencies		Private Hospital	
1	Jail Dispensary	1 Mahesh Hospital Jaipur NGOs/Trusts		
2	RAC battalion			
3	Police dispensaries			
	Others	1 Acharya Shri Nanesh SVT,		
1	ICDS – Anganwadi		Chitttorgarh	
2	School Education Department	2	Kuhad trust, Jaipur	
3	NVBDCP	3 Ma Madhuri Brij Waris Seva Sa		
4	Rajasthan State Mines & Minerals Ltd.		Apna ghar, Bharatpur	
5	Rajasthan University	4	Kota Super Thermal Power Station	
6	Sambhar Salts	5	Indian Asthma Care Society, Jaipur	
7	NREGA		a.a / tatima dare decicty, saipar	
8	Election Department	6	WISH Foundation	

Price Comparison - Generic V/s Branded (As on 12.7.2017)



USE	NAME OF DRUG	PACK SIZE	EQUIVALENT POPULAR BRAND	MRP (RS.)	RMSC TENDER PRICE (IN RS.)
ANALGESIC	DICLOFENAC SODIUM TABLET IP 50 MG	10 TAB STRIP	VOVERAN	18.58	1.41
CHOLESTEROL LOWERING	ATORVASTATIN TABLET IP 10 MG	10 TAB STRIP	ATORVA (ZYDUS)	54.50	2.56
BLOOD THINNING DRUG	CLOPIDOGREL TABLET IP 75 MG	14 TAB STRIP	PLAVIX (SANOFI AVENTIS)	94.66	5.38 (10 Tab)
DIABETES	GLIMEPIRIDE TABLET IP 2 MG	10 TAB STRIP	AMARYL (AVENTIS)	56.60	1.17
ANTI-CANCER	PACLITAXEL 260 MG	VIAL	MITOTAX (Dr. Reddy's)	10119.00 (250 mg)	637.70



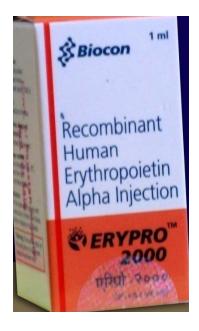
AND MANY MORE

??Acceptance of drugs with brand name

In case of:

- ➤ Imported drugs.
- ➤ Non- availability of Generic drug.
- ➤ Risk purchase through limited tender.





FUNDS - RECEIVED AND UTILIZED (As on 22.8.2017)

F.Y	Budget Received (Rs. in Crores)	Budget Utilized	
2014-15	 Budget Provision: 295.00 Revised Provision:185.00 State Plan:185.00 NRHM-MNDY Drugs:186.83 Others (Police, RAC, Jail, Sambhar salts, KTPS, RSMML,ICDS etc.):2.36 Total Received: 374.19 	155.91 157.58 313.49	
2015-16	 Budget Provision: 280.00 Revised Provision:274.00 State Plan:274.00 NRHM-MNDY Drugs:173.29 Others (Police, RAC, Jail, Sambhar salts, KTPS, RSMML,ICDS etc.):1.84 Total Received: 449.13 	251.70 135.03 386.73	
2016-17	 Budget Provision: 280.00 Revised Provision:210.00 State Plan: 210.00 NRHM-MNDY Drugs:164.43 Others: (Police, RAC, Jail, Sambhar salts, KTPS, RSMML,ICDS etc.) 3.31 Total Received: 377.74 	278.54 168.43 446.97	
2017-18 (Upto 30 th June 2017)	 Budget Provision: 310.00 State Plan: 70.00 NRHM-MNDY Drugs:57.11 Others: (Police, RAC, Jail, Sambhar salts, KTPS, RSMML,ICDS etc.) 0.55 Total Received: 127.66 	175.70 27.69* 203.39	
*UC is under process			



UNIQUE FEATURES OF MNDY

SAVING LIVES

FREE MEDICINES FOR ALL

(A dream transformed into reality)



Policy entitlement - Universal in nature



Policy entitlement

free of cost to all patients
visiting public healthcare institutions

Universal in nature

No BPL card, Ration card, ID proof required

So that there is NO BARRIER TO ACCESS TO TREATMENT

Prescription by Generic name

मुख्यमंत्री निःशुल्क दवा योजना



राजस्थान सरकार

चिकित्सा एवं स्वास्थ्य विभाग, स्वास्थ्य भवन, तिलक मार्ग, सी स्कीम, जयपुर

No. RMSC/5478/2011/213 Date: 26.08.2011

आदेश

माननीय मुख्यमंत्री महोदय द्वारा वर्ष 2011—12 की बजट घोषणा के अनुसार राज्य के सभी राजकीय धिकित्सालयों में आने वाले सभी मरीजों को सर्वाधिक उपयोग में आने वाली आवश्यक दवाइयाँ 2 अक्टूबर, 2011 से निशुक्क उपलब्ध करवाई जायेगी। इस योजना के प्रारम्भ होने पर राज्य के सभी थिकित्सकों को दवा पर्श्वी लिखने सम्बन्धी निम्म निर्देश प्रदान किये जाते हैं।

। जैनेरिक नाम से दवा लिखना (Prescription by Generic Name) :-

राज्य सरकार के निर्देशानुसार विकित्सको द्वारा यथासम्भव प्रेरिकप्शन (Sals'Phannocopoeial'Generic) नाम से लिखा जाना है एवं आवश्यक दवाओं Essential drug का उपयोग मानक उपचार निर्देशो (Standard treatment guideline) के अनुसार किया जाना है। प्रत्येक पर्शी पर निदान (Provision/Final Diagnosis) व विकित्सक के हस्ताक्षर आवश्यक रूप से होने चाहिये।

॥ दो प्रति में दवा पर्ची (Doubleprescription slip):-

विकित्सको द्वारा दवा दो पर्वीयों (कार्बन काणी) पर लिखी जावेगी जिसकी एक प्रति मधैज के पास रहेगी तथा इसकी दूसरी प्रति निशुल्क दवा वितरण केन्द्र पर दी जाकर दवा प्राप्त की जा सकेगी।

III उचित परामर्श (Counseling):-

प्रभारी विकित्सक, विकित्सको, निर्संग स्टॉफ व दवा वितरण केन्द्र के स्टॉफ व सहकारिता विभाग के फार्मीसिस्ट का यह दायित्व होगा कि वह राज्य सरकार की मंशा के अनुरूप रोगियों के उपवार में आवश्यक सहयोग करें व मरिज़ो को उचित सलाह (Counselling) प्रदान करें। संशय की रिश्नति में वह जैनेरिक दवा के बारे में समुचित जानकारी वें व इस बारे में मरीज़ों की शंकाओं का निराकरण करने का प्रवास करें।

ıv प्रेक्रिप्शन ऑडिट (Prescription audit) : -

राज्य सरकार के निर्देशानुसार विकित्सा अधिकारी प्रभारी / युनिट हेउ समय समय पर 10 प्रतिशत आउटडोर व इन्डोर पर्वीयों की जांव कर राज्यादेश की पालना सुनिश्चित करावें

v उपचार की अवधि_(Duration):-

सामान्यतया रोगी को तीन दिन की निशुत्क दवा उपलब्ध कराई जावे। अतिआवश्यक होने पर या विशेष परिस्थितियों में कारण इंगित करते हुए 7 दिन तक की दवा दी जा सकती है। लम्बी बीमारी (Chronic illnesses) यथा ब्लंड प्रेशर/डायबिटिज/ह्द्यरोग/मिगी/एनिमिया/ओस्टियोअर्थराईटिस आदि के रोगीयों व पेशनर्स को एक माह तक की अवधि की दवाईयां उपलब्ध कराई जा सकेगी।

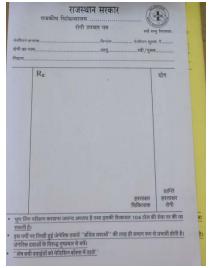
vi लाईफ लाईन हुग स्टोर का सुदुढीकरण :-

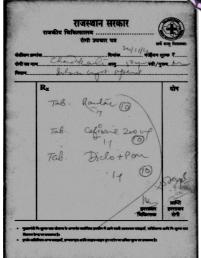
आर.एम.एस.सी. द्वारा उपलब्ध कराई गई नि:युत्क दवाईयों के अतिरिक्त अन्य दवाईयों को लाईक लाईन इग स्टोर के माध्यम से उपलब्ध कराया जाना हैं। आर.एम.आर.एस. नियमों के अनुसार प्रतिस्वर्धात्मक दरों

पर गुणवरतापूर्ण औषधियों का क्रय तीन थिकित्सकों की समिति द्वारा किया जाकर विक्रय हेतु उपलब्ध कराया जाना है जिससे रोगियों को उधित मुल्य पर दवा मिल सके।

उक्त आदेशो की पालना सुनिश्चित करावें अन्यवा विभाग द्वारा अनुशासात्मक कार्यवाही की जाएगी।

्रें मुख्य सचिव राजस्थान सरकार





Self Carbonated Prescription Slips by RMSC under CSR

- Medicines routinely prescribed for 3 days and in acute cases permitted up-to 7 days
- For chronic patients of HT/DM/Anemia/ long standing disorders can be prescribed for up-to 1 month

As an initiative by the Dept, the prescription slip now also carries message regarding **Bhamashah Health Insurance Scheme.**



Essential Drug List & Standard Treatment Guidelines

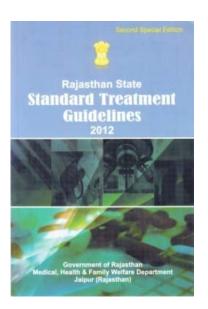
Essential Drug List

- Developed by <u>Technical Advisory Committee</u> after detailed discussions and deliberations with subject experts.
- Based upon WHO and National List of Essential Medicines using explicit, previously agreed criteria, <u>based on efficacy, safety,</u> <u>quality, and cost-effectiveness</u>
- Incorporates generic name of medicine, levels of care and further differentiates drugs to be used in OPD, IPD, Operation Theatre, Injection room, Labour room.
- EDL 2013 comprised of 607 medicines, 73 surgical and 77 suture items.
- Upgraded to 612 medicines in 2014 by addition of 4 Swine Flu medicines & Vit K1 injection in October 2014
- After deletion of some obsolete medicines and addition of some new medicines EDL 2015 comprises of 603 medicines, 137 surgical and 77 suture items.
- Category changed recently for-
- **≻**Tab Mifepristone from DH to PHC (MMA)
- ➤ Inj. Iron Sucrose from CHC to PHC (Anemia management)
- ➤Inj. Mag. Sulphate from CHC to Sub-Centre (Management of Pre-eclampsia & Eclampsia cases)

Standard Treatment Guidelines

- •Standard Treatment Guidelines (STG's) is an important tool for providing the most appropriate treatment through a list of essential medicines, complimented by a list of additional drugs when needed.
- Developed by the **Delhi Society for promotion of Rational use of Drugs (DSPRUD)** under RHSDP in 2006.
- Revised in 2012 by the Expert committee constituted by the Government comprising of clinical experts from various specialization and DSPRUD.
- Provided to all doctors across the state.





Set up of requisite /unique infrastructure at HC Institutions

DDCs established based on OPD and IPD load of each institution:

Each DDC@ Rs 2.25 lacs

Infrastructure:

- ➤ Shelves/Racks
- **≻**Refrigerator
- Computer with printer.
- ➤ Stationary.

Total Number of DDCs: 15169

All DDCs operate during OPD hours and for IPD/Emergency/Casualty patients 24X7 availability of medicines is ensured by the medical officer incharges through identified DDCs.



Role of Pharmacist and DEO at the DDC

Each Drug Distribution Centre is managed by a pharmacist who is responsible for -

- 1.Smooth transaction of medicines at respective DDCs of institutions.
- 2.Ensuring continuity of medicines by replenishment from Sub-store on a daily basis.
- 3. Proper storage of medicines as per issued guidelines.
- 4. Counselling of patients.
- 5.Informing doctors of drug availability at DDCs on a daily basis.

The Data Entry Operator at the DDC:

- captures the medicine transactions in e-Aushadhi software and
- issues voucher to all patients.



Prescription Record at DDC



- Records for all prescriptions are being maintained at the DDC as RMSC has provisioned for duplicate prescription slips.
- •The pharmacist at the DDC takes the signatures of the recipient, issues the medicines and returns the original prescription slip, while <u>retaining the duplicate slip</u> (for a period of 6 months).
- •These duplicate slips are provided to the medical officer in-charge, 1% of these are subjected to "Prescription Audit" by the Drug & Therapeutic Committees constituted at the institutional level.

Guideline for Injectable Issuance from DDC



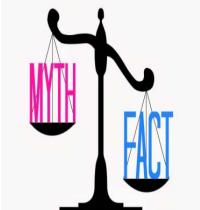




Injectables (except Insulins) are not to be issued from Outdoor DDCs and should be kept exclusively for IPD patients.

Sensitization & Orientation of the Prescribers



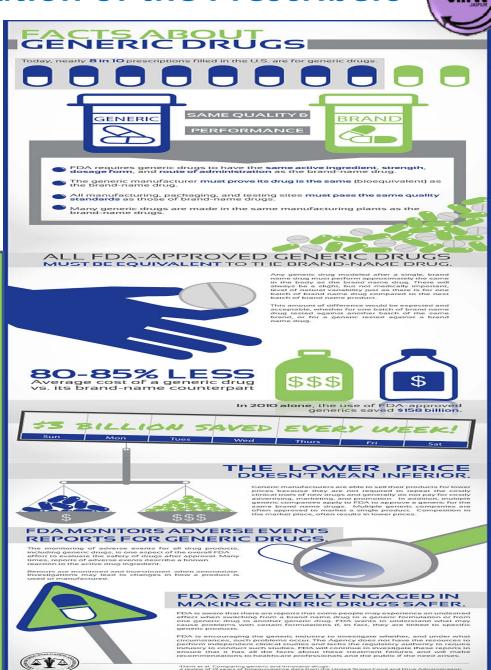






FDA ENGAGED IN CREATING AWARENESS, THAT -

- 1. Generic has same quality /performance
- 2. Average cost of Generic Vs its Brand-name counterpart is 80-85% less
- 3. The lower price doesn't mean inferior
- 4. Monitors adverse events reports for generic drugs



Constitution of Drug & Therapeutics Committee & Prescription Audit





Drug & Therapeutic Committee's –

- Facilitate tremendously in curtailing inappropriate drug use;
- Reduce drug expenditures and
- Increase availability and accessibility to essential medicines thus optimizing the value of government funds.
- Supervision in form of "Prescription audit"(1% of total OPD+IPD) and feedback which consists of -
 - (1) analyzing prescription appropriateness and
 - (2) giving feedback prescribers are informed of their prescribing compared with accepted guidelines or with that of their peers.

The defaulters are dealt with as follows -

Step 1 - Counselling by Unit head & DTC members

Step 2 - Written advice by Supdt./ PMO/MOIc/CM&HO with copy to the dept.

Step 3 - Case may be referred to Principal Secretary M&H / M.E Dept. for disciplinary action.

Appointment & Training - Pharmacists and Informatics Assistants



About 1400 Pharmacists recruited



About 3200 Informatics assistant recruited





Orientation & training of Pharmacists

Effective Complaint & Feedback system





24x7 Complaint / Enquiry Number

- •To resolve the complaint related to availability of drugs.
- •To take necessary action according to feedback

91 66 00 55 00

"Not available (NA Hit)" drug reporting system

NA Hit Report:

- Every transaction of drug issued to patients is recorded in e-Aushadhi software.
- Information on prescription like name, age, sex, diagnosis, name & quantity of drugs, duration etc.
- During this not available "NA" drugs are also recorded.

The Supply Cell monitors these NA reports daily and coordinates between DDW, Sub-store and DDCs to make drug available from DDW to sub-store and DDC.

It also co-ordinates with supplier to expedite the supplies if in pipeline or issues a fresh purchase order if required.

SMS based daily monitoring and feedback system

About 7500 govt. doctors of the state receive SMS everyday after OPD hours –

- contains the number of patient he/she has attended and
- •number of available /not available drugs.

Likewise each Officer incharge – DDW /MCDW CMHO, PMO, MS, Principal Medical College receives message regularly about number of patients served, NA Hits, Near Expiry drugs etc.



Monitoring of "Near expiry" & "Danger zone" drugs

- •Tracking of near expiry medicines is one of the best outcomes of online inventory management system.
- •Near expiry drugs are arbitrarily classified into two major categories:
- ➤ Near expiry drugs: The drugs which are about to expire within next 180 days (6 months).
- ➤ Danger zone drugs: The drugs which are about to expire within next 60 days (2 months).
- •Monitored closely by supply cell of RMSC which then informs Medical Superintendents, PMOs, CMHOs and OIC DDWs about the above so that the drugs may be consumed within their shelf life period.

Slow moving & Short drug management



• Slow moving (Excess drugs): The stock of the drug at DDW exceeds the requirement for the next one year i.e more than the annual consumption.

Shift to another DDW OR

"Sensitize doctors for consumption of the excess/slow moving drugs

- •Short drugs: The stock which is not sufficient for 4 months at DDW keeping in view the estimated demand of that drug for 4 months.
- ➤ Shift from another DDW
- ➤ Sensitize doctors for the alternative prescription
- ➤ "Not available certificate" issued by DDW to the respective hospitals so that short drugs are made available through Local Purchase (10% additional budget allotted to each institute for local purchase)

e-Aushadhi Software for Inventory management

- Complete Supply Chain Management Solution for drugs, surgical items and sutures, developed by CDAC.
- Provides inventory management at all DDWs and at sub stores / DDCs of Medical college hospitals, District Hospitals, CHCs and PHCs.
- Implemented across 4397 locations (including DDCs) across the state.
- Provides detailed information from the stage of procurement of the drug to its consumption by the end users.

Key Features of e-Aushadhi

- Facilitates online annual demand submission
- Online purchase order generation to suppliers
- Provision to maintain expiry date/shelf life
- Provides details of Quality control
- Ability to track drug inventory online
- Ability to generate customized reports
- Facilitates inter ware house transfer of drugs
- Alert generation in different colours for expired drugs, re-order level
- Maintains daily stock ledger of drugs

The e-Aushadhi application has been replicated at the CMSS and various states across the country with requisite customization



RMSC was awarded the **e-Governance award** for e-Aushadhi application on 12th Feb 2013 in **16th** National e-Governance Conference

General Featuresof MNDY



- 1. Procurement
- 2. Quality control



- 3. Logistic & Storage
- 4. Supply chain management



Procurement Criteria



A two-bid open transparent tendering process at RMSC

- > Only manufacturer / Importer can participate.
- ➤ Annual turnover more than Rs 20 Cr in last 03 financial years
- > WHO GMP Certificate mandatory
- ➤ 3 years market standing for the product. Bidder should also have manufactured at least three commercial batches of the quoted drug every year in the last 3 years
- > Firm or product should not be blacklisted/debarred/convicted.
- > Participation in e-procurement is mandatory.





Information of rate contract (RC), tender conditions, supplier contact details etc. are available on website -

www. rmsc.health.rajasthan.gov.in

Rate Contract Status – Medicines (As on 28.8.2017)



S. No	Particulars	Numbers
(A)	Total Number of Drugs in EDL	605
(B)	Status of Rate Contract availability , including Letter of Acceptance	562
(C)	Remaining items(RC not available)	43
(i)	Agenda in TAC	03
(ii)	Items in new tender	35
(iii)	Demand not received	02
(iv)	Tender to be floated	03

Rate Contract Status – Surgical & Sutures (As on 28.8.2017)



S. No	Particulars	Numbers
(A)	Total Number of Surgical and Sutures in EDL	223
(B)	Status of Rate Contract availability, including Letter of Acceptance	159
(C)	Remaining items(RC not available)	64
(i)	Tender under process	49
(ii)	Tender under process	01
(iii)	New Tender will be floated	14

Quality control - Three Step quality checking system si

- **1. Check at procurement level –** Strict parameters for selection of reputed supplier companies.
- 2. Check at supply level Acceptance of drugs only with QC passed batch release certificate (Certificate of Acceptance)
- **3.** Check at issue level Pre-release quality assurance
- Stock quarantined
- Samples sent to QC cell
- Retesting of all batches of drugs in Govt. approved empanelled labs.



Reassurance of Quality prior to Release of Medicines







Drugs placed in Quarantine Area





QUALITY CONTROL

PASSED NSPECTION

Medicines shifted from Quarantine Area to Main Storage Area of DDW /MCDW

Medicines issued to Healthcare Institutions



Sampling



Tested for Quality Parameters

- 1. Identity
- 2. Purity
- 3. Strength



जिला चिकिन्सालय

End Users





auconate Solution





N USP

S DE COMPANIE DE COMPAN

Pooling of common batches



Sorting

RMSC Hqtrs

Samples Sent To

Coded Samples sent to Empanelled Laboratories

Coding



QUALITY CONTROL TEST REPORTS: YEAR-WISE STATUS

(As on 28.8.2017)

S. No	Financial Year	Total Reports Received	No. of Failed Reports (1st Testing & Retesting)	Failure %	No. of Passed Reports (1st Testing & Retesting)
1.	2011-12	4429	55	1.24	4374
2.	2012-13	7036	313	4.44	6723
3.	2013-14	9394	351	3.73	9043
4.	2014-15	9835	249	2.53	9586
5.	2015 -16	11402	205	1.79	11197
6.	2016-17	9895	345	3.48	9550
7.	1.1.2017-23.8.2017	4665	130	2.79	4535

Number of Empanelled Laboratories – 2 Private + 2 Government

- 1.Oasis Test House Ltd. Jaipur
- 2. Amol Pharmaceuticals Pvt. Ltd.(Analytical Division)
- 1. National Institute of Biologicals, Noida
- 2. Central Drugs Laboratory, Kasauli

Since Inception:

Firms debarred /blacklisted /banned by Disciplinary Committee – 19 Products debarred by Disciplinary Committee – 83

Storage & Logistics Management-Warehouse in Districts & Medical College



34 DDWs/6 MCDWs

Warehouse Storage & Issuance of Medicines







Maintaining Cold Chain at DDWs/MCDWs









Walk in Cooler (WIC) for storing Medicines / Inj / Vaccines requiring temperatures 2-8 degree Celsius



DEEP FREEZER for Ice-packs

System for transportation of drugs





- Own Vehicles.
- Hired Vehicles.

Cold chain maintained using:-

- Cold box
- Ice packs



IMPACT



INCREASE IN NUMBER OF PATIENTS IN GOVT. INSTITUTES

Before MNDY	After MNDY
44 lac patients per month	About 80 lac patients per month (>2.5 lakh per day)



Year	Beneficiaries (in Crores)
2011-12	3.78
2012-13	6.59
2013-14	5.81
2014-15	8.23
2015-16	9.31
2016-17	10.33

Note:

- 1. No. of beneficiaries from Jan-Jun 2014 includes Medical College Hospitals
- 2. From July 2014 onwards the figure is without data of Medical College Hospitals

Source:

- From Jan to June 2014 RMSC&SMS Hospital, Jaipur .
- From July 2014 onwards on the basis of information received from CM&HOs and PMOs at MNDY Cell, DM&HS

IMPACT







निशुल्क दवा से बढ़े 67 प्रतिशत मरीज

भास्कर न्यूज | झालावाड

नेशल्क दवा वितरण योजना को 2 अक्टबर को एक साल पूरा हो रहा है। इस दवा योजना एक साल में ही इतना प्रभाव जमाया जिले के सरकारी अस्पतालों में ही 67 प्रतिशत मरीज बढा दिए। यह संख्या तो केवल आउटडोर (ओपीडी) की है। आईपीडी में भी 51 प्रतिशत मरीज बढे हैं। इन मरीजों को स्पताल में भर्ती कर निशुल्क इलाज उपलब्ध ज्राया गया है। इसी का नतीजा है कि जिले में शिल्क दवा वितरण योजना के बेहतर प्रबंधन और उत्कृष्ट सर्विस के लिए परे राजस्थान झालावाड जिला तीसरे नंबर पर आया है। गलवार को एक साल पुरा होने पर झालावाड़ जेले को जयपुर में सम्मानित किया जाएगा। नेशुल्क दवा वितरण योजना से सबसे अधिक **रायदा ग्रामीण क्षेत्र की गरीब जनता को हुआ** है। इन लोगों को बीमार होने पर अस्पताल जाने । पहले अपनी जेब टटोलनी पडती थी। अगर तेब में रुपए हों तो इलाज कराते थे नहीं तो



झालावाड. जिला अस्पताल में इलाज के लिए पंजीयन करवाते रोगी।

384 प्रकार की दवाएं वितरित

जिले में एक साल में 384 प्रकार की दवाइयां व 104 प्रकार के सर्जिकल आइटम मरीजों को उपलब्ध कराए गए हैं। हालांकि सरकार ने एक साल में 400 प्रकार की दवाइयां उपलब्ध कराने का दावा किया था। उधर चिकित्सा प्रशासन का मानना है कि 38 4 प्रकार दवाओं में वे सभी दवाइयां आ गई हैं, जिनकी मरीजों

आज से दवा के साथ वितरण पञ्च भी मिलेगा

2 अक्टूबर से मरीजों को निशुल्क दवा वितर के साथ मुख्यमंत्री चिकित्सा दवा वितरण प भी पत्र भी दिया जाएगा। इसमें पत्र से मरीज कं यह जानकारी मिल सकेगी कि उसे जो निशुल्व

सरकार ही नहीं आम आदमी के खर्च में भी कमी

मुफ्त दवा योजना से न सिर्फ आम आदमी का स्वास्थ्य सधरा है बल्कि गल्लक का गला भी भरता जा रहा है। चिकित्सा विभाग और फार्मा मार्केट से जुड़े विशेषज्ञों की मानें तो योजना लागू होने के बाद से आम आदमी की जैब में करीब एक हजार करोड़ रुपए बचने लगे हैं। तस्वीर का दूसरा पहलू यह है कि इतनी ही राशि का फार्मा बाजार राजस्थान में सिमटता जा रहा है। निशुल्क दवा वितरण योजना से पहले राज्य में उपलब्ध करा रही है। इसी कारण करीब ढाई हजार करोड़ रुपए की दवाओं की खरीद हो रही थी। अब यह खरीद घटकर 1500 करोड़ दवा के अमाव में जह



रुपए में होगी। इससे जहां आम आदमी को जो दवा सौ रुपए में मिल रही थी, वो ही दवा सरकार को पच्चीस रुपए में खरीद कर निशुल्क कई छोटी-बड़ी दवा कम्पनियां हुक्का पी गई।

बंद हो रही हैं दुकानें प्रदेशभर में चल रहे करीब १५

विकत्सक को बलाया और बालिका

को आईसीय वार्ड में ले जाकर 25

हजार निरालक दवा वितरण केंद्रों के कारण दवाओं की निजी दकानें बंद होने लगी हैं। दो से दस गुना फायदा लेने के लिए जिन लोगों ने दवा की दुकान खोली थी, वो अब ताला लगा चुके हैं। जयपुर, जोधपुर, बीकानेर, कोटा और अलवर सहित अनेक शहरों में सैकडों दकानदारों ने इस साल आती टकानें बंट कर ही गा कि लाइमेंय का ततीतीकरण ही तहीं कराया। विशेषकर सरकारी अस्पतालों के सामने स्थापित दुकानों का बाजार सिमट गया है।

सरकार तीन सौ करोड़ रुपए वं दवा खरीदेगी। इसकी बाजार मे कीतात करीब १२५० करोड रूपए है। करीब एक हजार करोड रुपए आम आदमी की जेब में बचेगा। अब नो केंद्र सरकार भी देशभर में निशुल्क दवा देने के बारे में सोच रही है।

गई है। उसके पिता शंभूलाल ने बताया प्रकाशचन्द्र को राखी बांधने के लिए

कि उसकी आर्थिक स्थिति ठीक नहीं तैयार हो रही थी, तभी स्नान करने के

है। मुख्यमंत्री निःशुल्क दवा योजना लिए शैम्प लेते समय सांप ने इस

डॉ. समित शर्मा, एमडी, राजस्थान मेडिकल सर्विस कॉरपोरेशन, जयपुर

निशल्क दवा से बाजार प्रभावित हुआ है लेकिन सरकार को यह तय करना चाहिए कि जो व्यक्ति सक्षम है, उसे निशुल्क दवा लेनी चाहिए या नहीं। गरीब और जरूरतम तक योजना सीमित रहनी चाहिए थी। राजीव जैन, सचिव, जयपुर केमिस्ट

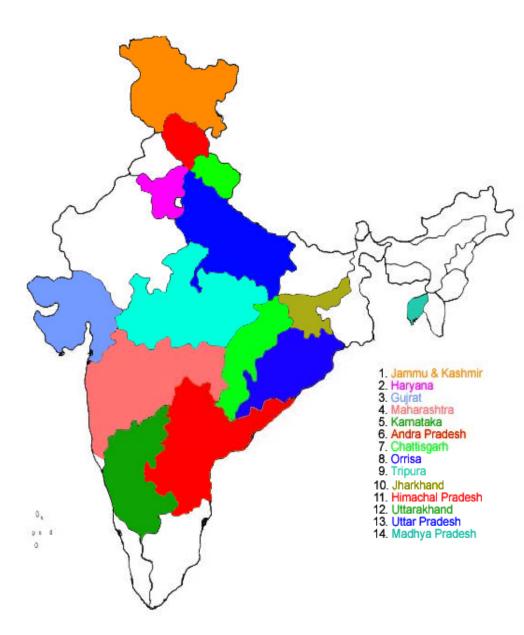
12-04-2013 Poor man's pocket now

Free health schemes saving precious money of poor people



SMILING PATIENTS & THOUSANDS OF LIVES SAVED

Role Model for States/Countries and Agencies single



Other TeamVisits

- BPPI, Gurgaon
- Deloitte, Delhi
- NGO (United Multipurpose Club), Assam, Guwahati
- North Korea Team of Govt. Officials
- Nepal –Centre for Labour and Social Studies
- UNFPA
- WHO & PHFI Team
- USAID
- Grp-B Officers of Central Secretariat
 Services from Institute of Secretariat
 Training and Management,
 Department of Personnel & Training,
 GoI
- Open Society Foundation
- Students from Indian Universities and Tufft's University, USA
- Medicines Procurement Department, Nepal Govt.

Timely Procurement of Capsule Oseltamivir in 2014 Handholding Support to States for managing Swine Flui

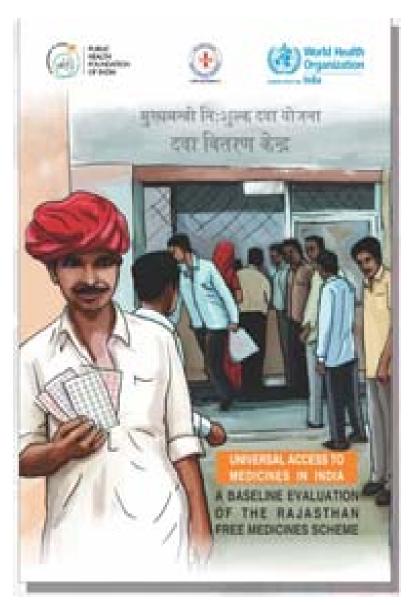
- ➤ 30,000 Cap. of Oseltamivir 30mg supplied to Govt. of *Kerala* for managing Swine flu outbreak in the State.
- > 10,000 Cap. of Oseltamivir 30mg and 5000 Cap. of 75 mg supplied to Govt. of *Madhya Pradesh* to address shortage
- > 25,000 Cap. of Oseltamavir 30 mg provided to *Uttar Pradesh*.
- > 2000 Cap. Of Oseltamivir 75 mg and 30 mg each supplied to **Jammu & Kashmir**



Evaluation by Development Partners/NGOs



- Baseline Evaluation of the Rajasthan Free Medicine Scheme by PHFI &WHO (2013-14)
- 2. Showcasing Successful Models in Procurement and Logistics in the Health Sector The World Bank Study of RMSC, TNMSC & KMSC (April-May2016)
- 3. Photo documentation of RMSC HQ & MNDY by Prayas (students from India & Tufts University, USA) conducted in 05 districts: Bikaner, Banswara, Chittorgarh, Jaipur & Udaipur (report awaited)



Study description



- In total 157 healthcare facilities sampled of which 112 were public(various levels) and 45 were private facilities across 10 districts of the state
- 160 medicines under different therapeutic category from EDL were identified and segregated based on availability of such drugs at different levels of care
- Data from a random sample of prescription slips were captured on the day of the facility visit (roughly 20-30 slips per facility) for prescription audit

Study findings

- Reduction in Out of Pocket Expenditure (OOP) and increased per capita health expenditure: the per capita health expenditure before the free-MNDY scheme was estimated to be Rs. 5.70 which now stands close to Rs. 50
- Increased Utilization of Public Health facilities: Another positive spinoffs from this initiative is the rapid increase in outpatient visits and considerable increase in inpatient admissions
- Decreased Absenteeism: as medicines are available free now, absenteeism appears to have reduced considerably, putting pressure on the health system infrastructure to improve further
- Ensured Availability of Medicines
- Positive influence on prescription/ dispensing patterns
- Sound Quality Assurance System
- Efficient Procurement Processes and Fair Procurement Prices at RMSC
- Robust e-Aushadhi Application Software

Vital role of Drug Prescription in health-care delivery

During the survey analysis two parameters were estimated,

- i. Average number of medicines prescribed per encounter
- ii. Proportion of generics, antibiotics, injections, fixed drug combinations and syrups prescribed.

Indicator	Quantity/Percentage
Average no. of medicines per encounter(prescription slip)	3.29
Percentage of medicines prescribed by Generic name	98.29
Percentage of Antibiotics prescribed	28.9
Percentage of Injections prescribed	7.1
Percentage of Prescription slips with Syrup prescribed	9.3
Percentage of Prescription slips with Vitamins prescribed	3
Percentage of single drugs prescribed as against fixed drugs	89.02

MNDY.... towards Universal Health Coverage

- Step towards "Right to Treatment" and thereby promoting Universal Health Coverage in the state.
- Aims to reduce Out of pocket expenditure by decrease in expenditure being incurred on medicines.
- Health seeking behavior is promoted on account of increased access and affordability to treatment.
- Optimal utilization of public health resources credibility of healthcare services and healthcare providers is enhanced.
- Improvement in health indicators of the state is expected- as scheme will aid in early treatment and contribute to reduction in morbidity and mortality trends. IMR, Under 5 mortality rates and MMR are expected to come down.

Challenges of the Journey so far

- Population- 70 million population longer waiting times (Increase hoth OPD IPD patients after MNDY/MNJY schemes)
- Cold chain maintenance (in summer temp rises upto 51°c)
- High patient load in tertiary care centers & shortage of Doctors / Pharmacists/Data Entry Operators.
- Timely Procurement
- Inventory Management
- Quality
- Issues related to pilferage, breakage, deterioration, drugs becoming obsolete etc, leading to adverse media reports at times
- Issue of Drug Expiry
- Incidents of Stock-outs
- Failure to generate realistic annual demand and non submission of timely indent.
- Unforeseen epidemics of swine flu, malaria, dengue, Chickenguinia, scrub typhus, etc

We have covered a long journey towards free-drug scheme for the common man, aiming at UHC





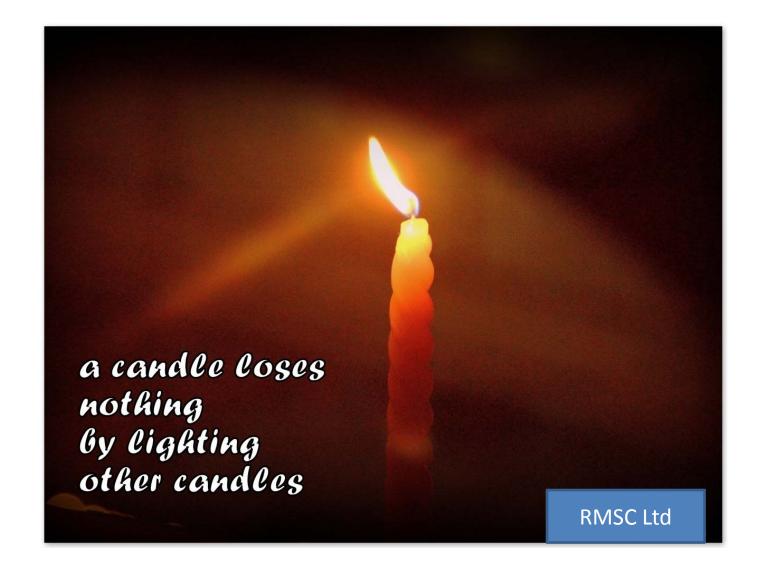


All essential medicines At all public health institutions At all times

so that

No human being dies for want of treatment







Thankyou!